



Sudbury Indoor Tennis Centre

Board of Directors AGM/General Meeting Agenda/Minutes

15/12/2024 - 4 pm

Location: 30 Cypress Street and Zoom

Introductions (AGM)	<p>Board Members Present: Vedran Dukic, Michael Boeswald, Kris Venkatraman, Mark Ament and Carmen Bedard</p> <p>Absent: None</p> <p>Director: Richard Bulbring</p> <p>Manager: Diego Costales</p> <p>The meeting met quorum with a total of 42/208 members attending in person and via Zoom (34 in-person, 8 Zoom).</p>
Call to Order	Time: 4:15 pm
Approval of the Minutes of the 2023 AGM	<p>Motion: SITC AGM 2024 - 1</p> <p>That the Minutes of the 12/11/2023 meeting be adopted as presented.</p> <p>Discussion: None</p> <p>Moved by: Kris Venkatraman</p> <p>Seconded by: Dan Wong</p> <p>CARRIED</p>
President's Report	<p>Vedran Dukic:</p> <ol style="list-style-type: none">1. Briefly highlighted SITC's mission, vision and values2. Briefly highlighted the accomplishments of the club in 20243. Noted the ongoing work on the bylaws (review and updates)4. Provided an update on the outdoor court renovations.5. Discussed the inspection and remediation of the retaining wall on court 4.6. Acknowledged recent challenges faced by the Board including a harassment complaint currently being investigated by Sheila Marshall, the club's Abuse and Harassment Officer.7. Identified the 2025 strategic priorities as:<ol style="list-style-type: none">a. Complete the review and updates to the bylawsb. Create a viable business plan for expansionc. Complete new furnace installationd. Update policies and procedures
Director's Report	<p>Richard Bulbring:</p> <ol style="list-style-type: none">1. Described the hugely positive atmosphere at SITC in 20242. Spoke about the significant increase in activity at the bubble and the greatly improved relationship between pickleball and tennis3. Reported on the alleviation of parking challenges by partnering



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	<p>with the Canadian Blood Services to use their lot on Elm Street.</p> <ol style="list-style-type: none">4. Reported on the incredible success of the Spring Volley with record fundraising5. Thanked the weekday female tennis members who supported the club through their attendance and associated fees6. Highlighted that Junior Programming is completely full with the exception of the red-ball program7. Reported that summer camps in July and August were well attended and resulted in enrolment into junior programs. An adjustment to the 2025 schedule should optimize participation8. Thanked Daniel Wong for his contributions to the Club, notably for organizing club tournaments9. Discussed SITC's new relationship with the YMCA and programming for international newcomers to Sudbury10. Noted the success of the Junior OTA and the attendance of returning competitors11. Thanked all the league organizers12. Thanked Olga Demcenco for running the Ladies' League.13. Noted that court utilization was over 85%, and that court time was hard to come by.14. Thanked Diego Costales for his hard work and contributions.
Manager's Report	<p>Diego Costales:</p> <ol style="list-style-type: none">1. Presented data on several different metrics pertaining to membership, court utilization and revenues in 2024. Of note:<ol style="list-style-type: none">a. The club has 208 membersb. Approximately 2800 visits/month by membersc. 78% court bookings are for private lessonsd. Courts booked for play were largely for singles (55%)e. The gaps between court bookings has disappeared due to new measures implemented by Diegof. There have been 168 pickleball passes purchased



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Appointment of Auditors	Motion: SITC AGM 2024 - 2 That Nuage CPA be selected as the Accountants for the Sudbury Indoor Tennis Centre for the fiscal year 2024-2025. Moved by: Vedran Dukic Seconded by: Daniel Wong CARRIED
Finance Committee Report	Michael Boeswald (Treasurer/Finance Committee Chair): <ol style="list-style-type: none">1. Presented the Balance Sheet and Income Statement for 2024, comparing it to 2023.2. Pointed out SITC's greatly increased revenues from July 1, 2023- June 30, 20243. Highlighted revenue increases from memberships and lessons4. Also discussed the relatively minor increase in operational costs5. Highlighted the approximately \$144,000 net income for fiscal year ending June 30, 2024.
Appointment Of New Board Members	Call for Nominees: The following members put forward their names for the 5 vacant board positions following the AGM: <ol style="list-style-type: none">1. Neil Lind2. Kiran Arunachala3. Olga Demcenco4. Elena Zabudskaya5. Mark Ament6. Hugo Pino7. Phil Howard Voting: Voting was done with the use of paper ballots and using Zoom's chat feature. Votes were tallied. 111 votes (76 proxy, 33 in-person and 2 by Zoom) were received and the successful candidates were: <ol style="list-style-type: none">1. Olga Demcenco2. Elena Zabudskaya3. Kiran Arunachala4. Mark Ament5. Phil Howard



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	<p>Motion: SITC AGM 2024 - 3</p> <p>That the five elected members Olga Demcenco, Elena Zabudskaya, Kiran Arunachala, Mark Ament and Phil Howard be appointed to the Board of Directors.</p> <p>Moved by: Michael Boeswald Seconded by: Daniel Wong</p> <p>CARRIED</p>
<p>General Discussion</p>	<p>Questions from members:</p> <ol style="list-style-type: none">1. Is the membership revenue increase primarily due to an increase in pickleball passes? Response (MB): Yes2. What are the furnace costs? Response (MA): Between \$150,000- \$250,0003. What is the issue with the retaining wall? Response (VD): The retaining wall contributes to a dip in the surface of court 4 (closest to Alder St.). City inspectors have reviewed it and will continue inspections.4. What is the vision moving forward for the board? Response (VD): Refer to primary objectives for FY2025 with significant effort to be made on expansion plans.5. What are the revenue forecasts? Response (VD): The Finance Committee will meet in the New Year to establish the 2024-25 projections and will share them with the membership.6. Member Maureen O'Hare-Nebre requested to verbally present the following motion. <p>Motion:</p> <p>That it be adopted into our by-laws as of this day that any board member who has acted in bad faith, told lies including but not limited to electronic communication or in person private meetings, to the membership, in committee meetings or in the boardroom, for their own personal gain or in support of another person's personal gain, either financial or non financial, will be permanently removed from the board of directors or any position of influence at the club.</p>



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	<p>Moved by: Maureen O'Hare-Nebre Seconded by: Paul De La Riva</p> <p>During the discussion, several members expressed the view that the AGM was not the appropriate forum in which to address Maureen's proposed by-law amendment, especially since it hadn't been pre-circulated in writing so that members could read and digest it. It was suggested that Maureen submit her proposed amendment in writing to the Board for consideration by its ad hoc By-law Committee, which is in the process of reviewing and updating the by-laws.</p> <p>Concern was also expressed about the fact that the motion contained no mechanism for validating any allegations of the misconduct listed in the motion, through an independent investigation. It was further expressed that Maureen's suggestion related more to a "Code of Conduct" as opposed to an amendment to the by-laws. It was also noted by the Club's Abuse and Harassment Officer that there is an approved policy and process in place that guides and governs the club's response to and investigation of abuse and harassment complaints.</p> <p>Given the concerns and views expressed by members about the appropriateness of the motion, Maureen was asked to withdraw the motion but she declined. The motion, as verbally presented by Maureen, was put to a vote.</p> <p>DEFEATED (only 3 members voted in favour of the motion).</p>
Adjournment	Time: 6:20: pm
Next Meeting	Date: TBD